

IMPLEMENTATION PLAN

Addressing Community Health Needs



Forsyth, Montana

2020-2023

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The Implementation Planning Process

The CHSD community health needs assessment was performed in the Spring of 2020 to determine the most important health needs and opportunities for Rosebud County, Montana. “Needs” were identified as the top issues or opportunities rated by respondents during the CHSD survey process or during focus groups (see page 9 for a list of “Needs Identified and Prioritized”). For more information regarding the needs identified, as well as the assessment process/approach/methodology, please refer to the facility’s assessment report, which is posted on the facility’s website (<https://www.rosebudhcc.org/community-health-survey/>).

The community steering committee was comprised of several employees of Rosebud Health Care Center (RHCC), and representation from the community which included, Forsyth Public Schools, Rosebud County Public Health, Senior Citizen Center, and RHCC Board member. The implementation planning committee was made up of Rosebud Health Care Center’s (RHCC) leadership team.

The community steering and implementation planning committees identified the most important health needs to be addressed by reviewing the CHNA, secondary data, community demographics, and input from representatives of the broad interest of the community, including those with public health expertise (see page 8 for additional information regarding input received from community representatives).

The implementation planning committee reviewed the priority recommendations provided by the community steering committee and determined which needs or opportunities could be addressed considering RHCC’s parameters of resources and limitations. The committee then prioritized the needs/opportunities using the additional parameters of the organizational vision, mission, and values, as well as existing and potential community partners. Participants then created a goal to achieve through strategies and activities, as well as the general approach to meeting the stated goal (i.e. staff member responsibilities, timeline, potential community partners, anticipated impact(s), and performance/evaluation measures).

The prioritized health needs as determined through the assessment process and which the facility will be addressing relates to the following healthcare issues:

- **Mental & Behavioral Health**
- **Health, Wellness & Prevention**
- **Access to Healthcare Services & Resources**

In addressing these issues, RHCC seeks to:

- a) Improve access to healthcare services
- b) Enhance the health of the community
- c) Advance medical or health knowledge

Facility Mission:

Employees of RHCC are committed to high quality, efficient and patient-centered care for our family, friends and community.

Facility Vision: Rosebud Health Care Center provides a safe, caring environment for patients, residents and staff. We are conscientious, exemplary stewards of all resources. Our compassionate and professional staff, through strong partnerships, will provide quality, affordable healthcare for the whole family. Our ongoing commitment to serving the needs of our community is in keeping with the spirit of our organization.

Facility Values:

Accountability:	We will always be accountable for our patients.
Attitude:	Our staff will always provide patient-centered service with a pleasant, positive attitude.
Confidentiality:	We will always protect each patient's privacy and record confidentiality.
Integrity:	We will always be honest and truthful in our communications with patients and community members.
Quality:	We will provide quality care close to home.
Unity:	We are unified in one purpose.
Commitment:	We demonstrate a dedication to our work and improve the services we provide by staying current with modern treatments, moving forward with technology and dedication to prevention and wellness.

Implementation Planning Committee Members:

- Mindy Price, CEO- Rosebud Health Care Center (RHCC)
- Rebecca Benson, Clinic- RHCC
- Sheri Seleg, Business Office- RHCC
- Dee Raymond, Human Resources- RHCC
- Andrea Pederson, Radiology- RHCC
- Courtney Batey, Dietary/Central Supply- RHCC
- Jeanne Maciag, Hospital DON- RHCC
- Claudia Kalin, Medical Records- RHCC
- Misty Boyer, Nursing Home DON- RHCC
- Katie Quinlan, Payroll/AP/IT- RHCC
- Jerrae Kuntz, Transportation- RHCC

Prioritizing the Community Health Needs

The steering and implementation planning committees completed the following to prioritize the community health needs:

- Reviewed the facility's presence in the community (i.e. activities already being done to address community need)
- Considered organizations outside of the facility which may serve as collaborators in executing the facility's implementation plan
- Assessed the health indicators of the community through available secondary data
- Evaluated the feedback received from consultations with those representing the community's interests, including public health

RHCC's Existing Presence in the Community

- RHCC provides medically supervised physical activity in the Physical Therapy Department for a low monthly charge.
- RHCC provides affordable transportation to medical appointments, shopping and prescription pick-ups for local and out-of-town designations.
- RHCC provides health fair priced labs all year long.
- RHCC offers PALS to those who qualify for services.
- RHCC offers Lifeline for at risk individuals in the community.
- RHCC offers Healthy Lifestyles as an option for interested community members.
- RHCC provides community baths for those needing assistance for a nominal fee.
- RHCC provides Respite Care for community members and their caretakers.

List of Available Community Partnerships and Facility Resources to Address Needs

- Healthy Lifestyles is offered as a partnership with Holy Rosary Healthcare.
- The Rosebud County Public Health Department helps promote and maintain individual, group, and community health.
- Forsyth Public Schools has facilities that could be available for community use.
- The Rosebud County MSU Extension Office offers a Strong Woman Program and are able to measure body fat in an individual which has been useful during this program.
- Our physicians refer patients to the Certified Diabetic Educator at Yellowstone Pharmacy to help with education.
- Yellowstone Pharmacy and Public Health along with RHCC offer flu shots yearly.
- Offer CT Lung Screenings at RHCC in collaboration with Billings Clinic.
- As additional partnerships and resources become available, RHCC will seek further assistance to meet the needs requested by our community members.
- Assist the local food bank with food and cash donations

Rosebud County Indicators

Population Demographics

- 60.4% of Rosebud County's population is white, 35.6% is American Indian or Alaska Native and 5% is Other
- 17.7% of Rosebud County's population has disability status
- 13% of Rosebud County's population is 65 years and older
- 9.4% of Rosebud County's population has Veteran status

Size of County and Remoteness

- 9,233 people in Rosebud County
- 1.8 people per square mile

Socioeconomic Measures

- 8.6% unemployment rate
- 25.8% of children live in poverty
- 19.1% of persons are below the federal poverty level
- 16% of adults (age<65) are uninsured; 7% of children less than age 18, are uninsured
- 11.9% of the population is enrolled in Medicaid

Select Health Measures

- 12.9% of births are born less than 37 weeks
- Teen birthrate (females age 15-19) is 64.6 (per 100,000 years 2009-2013) compared to 32 in Montana
- 40.1% of children (2-5 years of age) are considered overweight or obese
- 31% of adults are considered obese
- 23% of the adult population report physical inactivity
- Mental Disorders Hospitalization rate (per 100,000 population) is 374.7 compared to 241.3 for Montana
- Drug Use Hospitalization rate (per 100,000 population) is 845 compared to 372.5 in Montana
- 41% of adults living in frontier Montana report two or more chronic conditions
- Montana's suicide rate (per 100,000 population) is 22.5 compared to 13.9 for the U.S.

Nearest Major Hospital

- St. Vincent's Hospital and Billings Clinic in Billings, MT are 101 miles from Rosebud Health Care Center

Public Health and Underserved Populations Consultation Summaries

Public Health Consultation

Jenny King, Public Health Nurse – Rosebud County Health Department; Mindy Price, CEO – RHCC; Shelley Rickett, Nurse Practitioner – RHCC ; Celeste Rohrich, Board of Director Member – RHCC

02/3/2020

- Our high suicide rate is alarming. This shows the need for integrated behavioral health programs.
- Our hospital rates for drug use were way higher than the rest of Montana.
- The impact of law enforcement may be important to think about when it comes to having a healthy community.
- The unintentional death rate for our county is surprising.

Population: Low-Income, Underinsured

Mindy Price, CEO – RHCC; Jerrae Kuntz, Administration – RHCC

02/3/2020

- Our county is unique in that it includes both the reservation and Colstrip which mixes low and high incomes.
- 55% are in WIC. If our median income is that high, it seems weird to see that happen. This is evidence of the income disparities in our county.

Population: Seniors

Ana Thompson, Senior Citizen Center & Council on Aging; Dixie Seleg, Principal – Forsyth Grade School; Jenny King, Public Health Nurse – Rosebud County Health Department

02/3/2020

- There is a strong interest from our seniors in having a hearing clinic locally.
- Home health is a huge community need with the aging population in our community.
- Many of our seniors have no idea what the community offers. We need to improve our communication about what services we offer locally and how to pay for it. I know that paperwork can often be difficult for them as well.
- I don't think the community truly understands what hospice is, but I know that the community members are interested in having those services.
- Education is needed about what they (seniors) can receive, how they cover the costs - the paperwork is difficult. Many people don't know where to start.

Needs Identified and Prioritized

Prioritized Needs to Address

- 15.7% of respondents indicated mental health issues as a top health concern and 9.2% felt depression/anxiety was a top concern.
- Survey respondents feel access to healthcare services is the top component of a healthy community.
- 28% of survey respondents rated their knowledge as fair or poor.
- 26.9% of survey respondents indicated more information about available services would improve the community's access to healthcare.
- 14.9% of survey respondents indicated telemedicine would improve the community's access to healthcare.
- 10% of survey respondents reported they experienced periods of depression in the last three years.
- 58% of survey respondents reported experiencing moderate to high stress.
- Key informant interviewees indicated a need for increased access to mental health services.
- 48% of survey respondents rate the general health of their community as somewhat healthy.
- 22.1% of respondents indicated overweight/obesity as a top health concern.
- 26.9% of respondents indicated healthy behaviors and lifestyles are a top component of a healthy community.
- Top three classes/programs that respondents indicated most interested in were: health and wellness, senior wellness, and fitness.
- 11% of respondents reported they exercise 1-2 times a month or less.
- Key informant interviewees felt they would like to see more opportunities for people to stay healthy and prevent illness.
- 62.7% of survey respondents felt more primary care providers would improve access to healthcare.
- Key informant interviewees indicated a concern related to primary care services and provider recruitment and retention.
- Survey respondents indicated most desire for home health and in-home personal assistance senior services.
- Key informant interviewees felt the community would benefit from home health, in-home services and hospice.

Needs Unable to Address

(See page 25 for additional information)

- Top health concerns identified were alcohol use, cancer and drug use.
- 45.4% of survey respondents identified affordability of services would improve the community's access to healthcare.
- Top reason identified for survey respondents not receiving or delaying needed services was qualified provider not available.
- 27% of survey respondents feel there is not adequate or affordable housing available in the community.

Executive Summary

The following summary briefly represents the goals and corresponding strategies and activities which the facility will execute to address the prioritized health needs (from page 9). For more details regarding the approach and performance measures for each goal, please refer to the Implementation Plan Grid section, which begins on page 12.

Goal 1: Improve access to mental & behavioral health services in Rosebud County

Strategy 1.1: Continue to expand capacity and availability of mental health services at RHCC

- Continue tele-psych in partnership with Avicenna.
- Offer on-site counseling services 2x/week.
- Work to continue implementing an Integrated Behavioral Health (Care Management program) at RHCC. Specifically working on billing processes and outreach.
- Create a new outreach campaign to educate community on available tele-psych and counseling services available locally.

Strategy 1.2: Coordinate with community programs that address mental and behavioral health

- Explore opportunities for RHCC staff to engage in local Mental /Behavioral Health councils or committees.
- Partner with local schools to create and implement a school-based prevention program.
- Review state resources/trainings related to Mental and Behavioral Health (MT AHEC).
<http://healthinfo.montana.edu/bhwet/trainings.html>
- Support Eastern Montana Mental Health Peer Support Mental Health program in Forsyth and Rosebud County. Gain greater knowledge of program to better promote within community.

Goal 2: Engage Rosebud County in health, wellness & prevention

Strategy 2.1: Promote health and wellness through programmatic activities at RHCC.

- Promote hospital-based programs that promote disease prevention (Healthy Lifestyles Program which offers weekly classes addressing nutrition, healthy lifestyles, screenings, diabetes management, etc.).
- Continue to provide sponsorship opportunities for hospital-based programs for community members who cannot afford to pay participation fees.
- Engage with community (at least once a quarter) through various media channels (newsletters, social media, etc.) promoting healthy lifestyles and healthy living.
- Work with health system partners to enhance screening offerings at RHCC (mammography bus, Cologuard, low dose CT scans).

Strategy 2.2: Support community events and programs that promote health, wellness and prevention.

- Partner with community resources (Public Health, MSU Extension) to catalogue and create outreach materials to educate community on available prevention programs and screening opportunities.
- Continue to sponsor local food drive and donate to local food pantry to enhance food access for community members in need.
- Develop and implement various community activities such as a youth steps challenge and fun run to promote healthy activities and enhance community engagement.

Goal 3: Ensure access to healthcare services & resources

Strategy 3.1: Enhance knowledge of services available at RHCC and in Rosebud County.

- Create health services and resource page for providers to support with patient referrals (including mental health).
- Create outreach to educate community on primary care services and provider types (scope of practice). Integrate with newsletter or other ongoing outreach materials.
- Continue to provide transportation services assisting community members in accessing out of town appointments, food/groceries, prescription drop off, etc. for a nominal fee.

Strategy 3.2: Advance programs that assist seniors to access care and services needed to age in place.

- Create education and outreach to describe what programs or services are available (Home Health, PALS, other).
- Reach out to licensed home health provider in Miles City to work on feasibility of expansion of home health services in Rosebud County.
- Explore feasibility of working with Palliative Primary Care Project at the state to assess and learn more about palliative care best practices for CAHs. Contact Dale Mayer, program coordinator.
- Explore age friendly resources to improve patient experiences and outcomes (Resource: IHI, Age-Friendly Health Systems).

Implementation Plan Grid

Goal 1: Improve access to mental & behavioral health services in Rosebud County

Strategy 1.1: Continue to expand capacity and availability of mental health services at RHCC

Activities	Responsibility	Timeline	Final Approval	Partners	Potential Barriers
Continue tele-psych in partnership with Billings group.	Rebecca Benson	Ongoing	Mindy Price	Avicenna	Resource limitations
Offer on-site counseling services 2x/week	Rebecca Benson	Ongoing	Mindy Price	Eastern Montana Mental Health	Resource limitations Workforce limitations
Work to continue implementing an Integrated Behavioral Health (Care Management program) at RHCC. Specifically working on billing processes and outreach.	Charlee Allison and Sheri Seleg	Ongoing	Rebecca Benson	Montana Health Network	Resource limitations Financial limitations
Create a new outreach campaign to educate community on available tele-psych and counseling services available locally	Charlee Allison and Rebecca Benson	Quarterly Updates	Mindy Price	Eastern Montana Mental Health and Montana Health Network	Resource limitations Financial limitations

Needs Being Addressed by this Strategy:

- 15.7% of respondents indicated mental health Issues as a top health concern and 9.2% felt depression/anxiety was a top concern.
- Survey respondents feel access to healthcare services is the top component of a healthy community.
- 28% of survey respondents rated their knowledge as fair or poor.
- 26.9% of survey respondents indicated more information about available services would improve the community’s access to healthcare.
- 14.9% of survey respondents indicated telemedicine would improve the community’s access to healthcare.
- 10% of survey respondents reported they experienced periods of depression in the last three years.
- 58% of survey respondents reported experiencing moderate to high stress.
- Key informant interviewees indicated a need for increased access to mental health services.

Anticipated Impact(s) of these Activities:

- Increase access to healthcare services
- Increased community knowledge of services
- Improved health outcomes
- Service, policy, and resources development

Plan to Evaluate Anticipated Impact(s) of these Activities:

- Track utilization of and demand for onsite counselors
- Track implementation of new IBH model in clinic
- Track tele-psychiatry utilization pre/post outreach effort
- Track access measures in subsequent CHNA
- Monitor Financial Feasibility of the Programs

Measure of Success:

RHCC expands access to mental and behavioral health services through use of an Integrated Behavioral Health program by 6/21

Goal 1: Improve access to mental & behavioral health services in Rosebud County

Strategy 1.2: Coordinate with community programs that address mental and behavioral health

Activities	Responsibility	Timeline	Final Approval	Partners	Potential Barriers
Explore opportunities for RHCC staff to engage in local Mental /Behavioral Health councils or committees.	Mindy Price	6/2021	Mindy Price	Available Local Mental/Behavioral Councils/ Committees	Resource limitations
Partner with local schools to create and implement a school-based prevention program.	Charlee Allison	Annually	Rebecca Benson	Public Health and Local Schools	Resource limitations
Review state resources/ trainings related to Mental and Behavioral Health (MT AHEC). http://healthinfo.montana.edu/bhwet/trainings.html	Mindy Price	6/2021	Mindy Price	MT AHEC	Resource limitations
Support Eastern Montana Mental Health Peer Support Mental Health program in Forsyth and Rosebud County. Gain greater knowledge of program to better promote within community.	Mindy Price	Ongoing	Mindy Price	Eastern Montana Peer Support	Resource limitations

Needs Being Addressed by this Strategy:

- 15.7% of respondents indicated mental health Issues as a top health concern and 9.2% felt depression/anxiety was a top concern.
- Survey respondents feel access to healthcare services is the top component of a healthy community.
- 28% of survey respondents rated their knowledge as fair or poor.
- 26.9% of survey respondents indicated more information about available services would improve the community’s access to healthcare.
- 14.9% of survey respondents indicated telemedicine would improve the community’s access to healthcare.
- 10% of survey respondents reported they experienced periods of depression in the last three years.
- 58% of survey respondents reported experiencing moderate to high stress.
- Key informant interviewees indicated a need for increased access to mental health services.

Anticipated Impact(s) of these Activities:

- Enhanced community engagement
- Increase access to healthcare services

- Increased community knowledge of services
- Improved health outcomes

Plan to Evaluate Anticipated Impact(s) of these Activities:

- Determine the percentage of students who receive school training
- Gain a clear understanding of the programs
- Determine what is available and how we can participate

Measure of Success: RHCC becomes a go-to partner for mental and behavioral health programs in Rosebud County.

Goal 2: Engage Rosebud County in health, wellness & prevention**Strategy 2.1:** Promote health and wellness through programmatic activities at RHCC.

Activities	Responsibility	Timeline	Final Approval	Partners	Potential Barriers
Promote hospital-based programs that promote disease prevention (Healthy Lifestyles Program which offers weekly classes addressing nutrition, healthy lifestyles, screenings, diabetes management, etc.).	Elisabeth Inman	Fall of 2020, 2021 and 2022	Mindy Price	Holy Rosary	Resource limitations Financial limitations
Continue to provide sponsorship opportunities for hospital-based programs for community members who cannot afford to pay participation fees.	Elisabeth Inman	Fall Registration	Mindy Price	Holy Rosary	Financial limitations
Engage with community (at least once a quarter) through various media channels (newsletters, social media, etc.) promoting healthy lifestyles and healthy living.	Kelsey Fulton and Jerrae Kuntz	Newsletter Quarterly and Facebook and Webpage Update	Mindy Price	Holy Rosary	Resource limitations
Work with health system partners to enhance screening offerings at RHCC (mammography bus, Cologuard, low dose CT scans).	Andrea Pederson and Rebecca Benson	Physician Recommendation	Mindy Price	St. Vincent, Billings Clinic	Resource limitations Scheduling conflicts

Needs Being Addressed by this Strategy:

- Survey respondents feel access to healthcare services is the top component of a healthy community.
- 28% of survey respondents rated their knowledge as fair or poor.

- 26.9% of survey respondents indicated more information about available services would improve the community's access to healthcare.
- 48% of survey respondents rate the general health of their community as somewhat healthy.
- 22.1% of respondents indicated overweight/obesity as a top health concern.
- 26.9% of respondents indicated healthy behaviors and lifestyles are a top component of a healthy community.
- Top three classes/programs that respondents indicated most interested in were: health and wellness, senior wellness, and fitness.
- 11% of respondents reported they exercise 1-2 times a month or less.
- Key informant interviewees felt they would like to see more opportunities for people to stay healthy and prevent illness.

Anticipated Impact(s) of these Activities:

- Enhance access to preventative education and screenings
- Shift community attitudes and beliefs around healthy eating and physical activity
- Reduce disease burden
- Empower community to make healthful lifestyle choices

Plan to Evaluate Anticipated Impact(s) of these Activities:

- Track attendance of Healthy Lifestyles
- Make sure all those interested in participating in Healthy Lifestyles have funds or are provided grant money to participate

Measure of Success: RHCC is active in promoting health wellness and prevention.

Goal 2: Engage Rosebud County in health, wellness & prevention

Strategy 2.2: Support community events and programs that promote health, wellness and prevention.

Activities	Responsibility	Timeline	Final Approval	Partners	Potential Barriers
Partner with community resources (Public Health, MSU Extension) to catalogue and create outreach materials to educate community on available prevention programs and screening opportunities.	Toni Potts	6/22	Mindy Price	Public Health, MSU Extension	Resource limitations Financial limitations
Continue to sponsor local food drive and donate to local food pantry to enhance food access for community members in need.	Courtney Batey	Quarterly	Mindy Price	Local food pantry	Resource limitations Financial limitations
Develop and implement various community activities such as a youth steps challenge and fun run to promote healthy activities and enhance community engagement.	Karen Boysun	Ongoing	Mindy Price	Public Health, Forsyth Pool, Senior Citizen Center	Resource limitations Scheduling conflicts

Needs Being Addressed by this Strategy:

- 48% of survey respondents rate the general health of their community as somewhat healthy.
- 26.9% of respondents indicated healthy behaviors and lifestyles are a top component of a healthy community.
- Top three classes/programs that respondents indicated most interested in were: health and wellness, senior wellness, and fitness.
- 11% of respondents reported they exercise 1-2 times a month or less.
- Key informant interviewees felt they would like to see more opportunities for people to stay healthy and prevent illness.

Anticipated Impact(s) of these Activities:

- Enhance community collaboration
- Reduce disease burden
- Empower community to make healthful lifestyle choices
- Improved health outcomes

Plan to Evaluate Anticipated Impact(s) of these Activities:

- Aid the food pantry quarterly
- Have a resource available to the community showing available resources

- Monitor participation in the various community activities

Measure of Success: Community is aware of and participates in the events and programs that promote health, wellness and prevention.

Goal 3: Ensure access to healthcare services & resources

Strategy 3.1: Enhance knowledge of services available at RHCC and in Rosebud County.

Activities	Responsibility	Timeline	Final Approval	Partners	Potential Barriers
Create health services and resource page for providers to support with patient referrals (including mental health).	Mindy Price	6/21	Mindy Price	Public Health, MSU Extension Office and Senior Citizen Center	Resource limitations
Create outreach to educate community on primary care services and provider types (scope of practice). Integrate with newsletter or other ongoing outreach materials.	Mindy Price	6/21	Mindy Price	Public Health, MSU Extension Office and Senior Citizen Center	Resource limitations
Continue to provide transportation services assisting community members in accessing out of town appointments, food/groceries, prescription drop off, etc. for a nominal fee.	Jerrae Kuntz	Ongoing	Mindy Price	MDT/NDT, Yellowstone Pharmacy and IGA	Resource limitations Financial limitations

Needs Being Addressed by this Strategy:

- Survey respondents feel access to healthcare services is the top component of a healthy community.
- 28% of survey respondents rated their knowledge as fair or poor.
- 26.9% of survey respondents indicated more information about available services would improve the community’s access to healthcare.
- 48% of survey respondents rate the general health of their community as somewhat healthy.
- 62.7% of survey respondents felt more primary care providers would improve access to healthcare.
- Key informant interviewees indicated a concern related to primary care services and provider recruitment and retention.

Anticipated Impact(s) of these Activities:

- Increase access to mental health services
- Decrease societal stigma associated with mental illness and substance use disorders
- Strengthen community partnerships

- Build community capacity
- Service, policy, and resources development
- Increased community knowledge of resources

Plan to Evaluate Anticipated Impact(s) of these Activities:

- Better Understanding of provider roles by 2023
- Track utilization of transportation services

Measure of Success: The community understands what RHCC has to offer and the partners we can work with to provide services in Rosebud County.

Goal 3: Ensure access to healthcare services & resources**Strategy 3.2:** Advance programs that assist Seniors to access care and services needed to Age in Place.

Activities	Responsibility	Timeline	Final Approval	Partners	Potential Barriers
Create education and outreach to describe what programs or services are available (Home Health, PALS, other).	Jeanne Maciag	6/22	Mindy Price	Public Health and Sr. Citizen Center	Resource limitations
Reach out to licensed Home Health provider (Miles City) to work on feasibility of expansion home health services in Rosebud County.	Mindy Price	6/22	Mindy Price	Home Health Agency	Resource limitations Scheduling conflicts
Explore feasibility of working with Palliative Primary Care Project at the State to assess and learn more about palliative care best practices for CAHs. Contact Dale Mayer, program coordinator.	Mindy Price	6/22	Mindy Price	DPHHS	Resource limitations Scheduling conflicts
Explore Age Friendly Resources to improve patient experiences and outcomes (Resource: IHI, Age-Friendly Health Systems).	Mindy Price	6/22	Mindy Price	IHI, AFHS	Resource limitations

Needs Being Addressed by this Strategy:

- 28% of survey respondents rated their knowledge as fair or poor.
- 26.9% of survey respondents indicated more information about available services would improve the community's access to healthcare.
- Survey respondents indicated most desire for home health and in-home personal assistance senior services.
- Key informant interviewees felt the community would benefit from home health, in-home services and hospice.

Anticipated Impact(s) of these Activities:

- Increase access to mental health services
- Decrease societal stigma associated with mental illness and substance use disorders
- Strengthen community partnerships
- Build community capacity
- Service, policy, and resources development
- Increased community knowledge of resources

Plan to Evaluate Anticipated Impact(s) of these Activities:

- Increased utilization of home health services
- Better understanding of best practices of palliative care
- Education available and out in the community

Measure of Success: Seniors have the information and assistance needed to access care and services to Age in Place.

Needs Not Addressed and Justification

Identified health needs unable to address by RHCC	Rationale
1. Top health concerns identified were alcohol use, cancer and drug use.	<ul style="list-style-type: none"> • While not directly identified in our IP activities, all three of the top concerns are addressed indirectly and through our outreach, education and prevention activities
2. 45.4% of survey respondents identified affordability of services would improve the community's access to healthcare.	<ul style="list-style-type: none"> • RHCC Social Services department will assist patients with applying for Medicaid • Our business office promotes payment plans for those who aren't able to pay the full statement amount • We participate in Medicare Bad Debt • We encourage patients to complete charity care applications if they feel they would qualify
3. Top reason identified for survey respondents not receiving or delaying needed services was qualified provider not available.	<ul style="list-style-type: none"> • While we currently do not have an MD and/or DO on staff. We do have midlevel providers that include two NPs and one PAC • We do have a Medical Director who is active at RHCC and supervises the PAC • This is the trend of many rural health care facilities as the MD/DO needs far surpass the available physicians
4. 27% of survey respondents feel there is not adequate or affordable housing available in the community.	<ul style="list-style-type: none"> • Out of our scope

Dissemination of Needs Assessment

Rosebud Health Care Center “RHCC” disseminated the community health needs assessment and implementation plan by posting both documents conspicuously on their website (www.rosebudhcc.org) as well as having copies available at the facility should community members request to view the community health needs assessment or the implementation planning documents.

The Steering Committee, which was formed specifically as a result of the CHSD [Community Health Services Development] process to introduce the community to the assessment process, will be informed of the implementation plan to see the value of their input and time in the CHSD process as well as how RHCC is utilizing their input. The Steering Committee, as well as the Board of Directors, will be encouraged to act as advocates in Wheatland County as the facility seeks to address the healthcare needs of their community.

Furthermore, the board members of RHCC will be directed to the hospital’s website to view the complete assessment results and the implementation plan. RHCC board members approved and adopted the plan on **October 28, 2020**. Board members are encouraged to familiarize themselves with the needs assessment report and implementation plan, so they can publicly promote the facility’s plan to influence the community in a beneficial manner.

Written comments on this 2020-2023 Rosebud Health Care Center Community Benefit Strategic Plan can be submitted to:

Administration
Rosebud Health Care Center
PO Box 268
Forsyth, Montana 59327

Please reach out to Rosebud Health Care Center’s Administration Office at 406-346-4259 or email jkuntz@roseubdhealthcare.com with questions.